Network Economics

Some thoughts and several questions



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Heavily biased by my own trajectory





Thought 1: Network economics is an interesting area



Many research challenges and a potential for impact

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Thought2: feels like there's a missing link in our understanding of net. economics

Scholarly research





Real Ops



Can handle complexity (graph theory)
 Can handle dynamicity (game theory, economics)

Kisses the data

X Misses the operating practices







Lot's of ugly complexity hiding the truth from us





Thought3: Many of our discussions lack **Quantification**





Rumors
Speculations
Gossip
Guesses
Beliefs
Hopes
Oversimplification

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numbers vs. the rest



For example





Volume of traffic grows annually by almost 36%



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Costs increase but revenues remain fixed because of flat rates





The Net Neutrality position \rightarrow technology can absorb the growth



ML \rightarrow digital devices x2 faster in 18 months at same cost 40% CAGR of traffic \rightarrow x 1.96 efficiency improvement in 24 months – So we're OK!

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Question1: What is the efficiency improvement of networks?

Moore's law & Networks

- covers switching & routing
 - traffic growth is continuous whereas efficiency improvement come in jumps
- does not cover channel capacity
- does NOT cover OPEX
 - Energy
 - Real estate costs
 - Personnel costs (tech support, retraining administrators, technicians, etc)
 - OPEX > CAPEX and improvement is more like 30% in 5 to 10 years
 - Especially in the access





If technology cannot absorb the traffic growth

Options

- 1. Do not upgrade (or upgrade as fast as investors are willing to go)
 - An investment bottleneck on network capacity would be harmful to all

2. Agree on a way to share the costs



Our starting point

Richard T.B. Ma, Dah Ming Chiu, John C.S. Lui, Vishal Misra and Dan Rubenstein. <u>On Cooperative Settlement Between Content, Transit and Eyeball Internet Service Providers.</u> *IEEE/ACM Transactions on Networking, Volume 19, Issue 3, June 2011.*





Cost/Profit sharing under a *Premium Service* model



Our main additions to Ma et al.

- Customer churn at the ISP and the Content Provider end
- Advertiser churn at the Content Provider end 2

Quantify the power of different stakeholders





Questions: How well do we understand customer churn?

- Why do people purchase broadband connections?
 - How much do we value Search vs OSNs vs Email vs Online Gaming vs ...?
- How loyal are users to a given Video or VOIP provider?
 - Do we care about the video or the video site?
- Would users switch to an alternative Video or VOIP provider that gets them higher QoE by having purchased premium connectivity from ISP?
- Would users that are loyal to a video site stay with an ISP that does not offer premium connection to their favorite site?



Take-away message

- Research on network economics is squeezed between big interests
- Adding credible quantification is key to decision making
 - both at a policy
 - corporate strategy levels







