## AN INTERNET DATA SHARING FRAMEWORK FOR BALANCING PRIVACY AND UTILITY

Erin Kenneally, M.F.S., J.D. kc Claffy, Ph.D.

Cooperative Association for Internet Data Analysis University of California San Diego

Engaging Data | MIT | 12 October 2009





- Defining the Issue & Solution Space
- Value Proposition of PS2
- Challenges & Motivations
  - Uncertain Legal Regime
  - Incomplete Technology Solution Models
  - Privacy Risks
  - Under-valued Benefits of Network Measurement Research
- PS2 Framework
  - Policy Component
  - Technology Component
  - Implementation Vehicles
- Evaluating PS2

- Privacy Risk Coverage
- Utility Goals Coverage

# The Issue Space Defining the Solution

- Issue Space
  - Current posture:
    - defensive, default-deny sharing network traffic data
  - (Misinformed) assumptions:
    - Privacy risks and legal restrictions >>> benefits of sharing
    - Unprecedented data availability = plethora of network infrastructure information
    - ISE directives post-911 → incent network data exchange
  - Muted legislative, judicial, policy drivers
    - Threat model from NOT sharing data = vague
    - No body count / \$billion losses (at least no explicit, causal)
  - No widespread, standard procedures for exchange
    - Ad-hoc, nod & wink
  - Dynamic and normative-deficient understanding of privacy risk and research utility
    - No cost-accounting for privacy risk
    - No ROI for investment in empirical network measurement
  - Bright side of confusion = window of opportunity

(C) 2009 CAIDA | Kenneally

## Value Proposition of PS2

- Privacy-Sensitive Sharing (PS2) model solution
  - = Privacy-enhancing technology + privacy-principled policies
- Risk Benefit methodology
- Bridges risk utility perception gap
- Enables transparency as touchstone of data sharing
- counter to subjective, opaque evaluations
- Engender trust, beyond "trust me"
- Considers practical challenges of stakeholders (network researchers, sys operators, security professionals, legal advisors, policymakers)
- Proactive, 'self-regulation'
- Bottom-up regime
- Anchor point to demonstrate community norms, inform law & policy



- No legal framework that explicitly prescribes, incentivizes, or forbids sharing of network data for security research
- Linguistic ambiguity between tech & legal discourse re: fundamental concepts driving risk
  - PII, Privacy, content, transaction data, URLs, IPAs, packet headers & body
  - Evolving tech increases capabilities and decreases costs of linking network data to individuals
  - Little functional difference between IPA, URL v. other protected PII, but law inconsistent
  - E.g., is IPA 'content' and URL 'addressing' data for ECPA and 4<sup>th</sup> A. purposes?
    - Johnson v. Microsoft (2008) IPA does not identify persons
    - State v. Reid (2007) REP in subscriber information attached to IPA
    - US v. Forrester (2007) URLs may have REP because reveal communication content
    - HIPAA Privacy Rule IPA is protected PII
    - States' data breach laws IPA is not in definition of personal information
- Social normative expectations: my IPA, URLs + search terms are digital fingerprints?
  - Witness Tor, automated in-browser cookie and URL deletion

### Challenges & Motivations (2) Incomplete Technology Solution Models

- Point solutions fail to address context-dependent risks
  - Cases-in-point: de-anonymization attacks success
    - Prefix-preserving anonymization subject to re-identification
    - Poster cases
      - Netflix
      - Yahoo!
      - Traffic injection attacks
- Purely technical approaches necessarily impact research utility goals (analysis)
  - Data minimization techniques intentionally obfuscate essential data (network management, countering security threats, evaluating algorithms, apps, architectures)
  - E.g., Conficker

#### Challenges & Motivations (3) Privacy Risks

- Derive from legal liabilities, ethical obligations, norms/court of public opinion
- 2 main categories
  - Disclosure risk
    - Public disclosure
    - Accidental/malicious disclosure
    - Compelled disclosure (e.g., RIAA subpoenas)
    - Government disclosure (e.g., NSA wiretapping, Telco releases)
  - Misuse risk
    - False inference (synthesizing 1<sup>st</sup>/2<sup>nd</sup> order identifiers to draw inferences about persons behavior, identity with damaging implications)
    - Network topology confidentiality
    - Re-identification/de-anonymization
      \* increasing quantitatively & qualitatively
      - Cat & mouse game will drive commoditization of de-anon techniques
        - Pressure to protect (law, policy) AND motivation to uncover PII (profit, avoid legal liability triggers, attribution)
        - Law enforcement investigations, biz intel, legal dispute resolution, security incident response

#### Challenges & Motivations (4) Under-valued Benefits of Network Research

- Benefits:
  - Understanding structure, function of critical Internet infrastructure
  - (topology, workload, traffic routing, performance, threats & vulnerabilities)
- Network Data sharing utility criteria
  - Objective for sharing is positively related to social welfare
  - Need for empirical research
  - Research purpose not being conducted
  - Research could not be conducted without the shared data
  - No sufficiently similar data already being collected that could be shared
  - Research & peer reviewed methods using shared data are as transparent, objective, scientific and control for privacy risk
  - Results using shared data can be acted upon meaningfully
  - Results using shared data are capable of being integrated into operational or biz processes (security improvements, situational awareness)



- Core underpinnings:
  - privacy risks are `contagious' (sharing= data AND responsibilities & obligations)
  - Components rooted in principles and practices of national & global laws, policies
    - **1**. Authorization
    - **2.** Transparency
    - 3. Compliance with applicable laws
    - **4**. Purpose adherence
    - 5. Access limitations
    - 6. Use specifications and limitations
    - 7. Redress mechanisms
    - 8. Oversight
    - 9. Security
    - **10**.Audit tools
    - 11. Data quality assurances
    - **12**.Training
    - **13**. Transfer to 3<sup>rd</sup> parties
    - 14. Ethical impact assessment
    - **15** Disclosure minimization

### PS2 Framework Technology Component

- Disclosure Minimization/Controls
  - a) Deleting all sensitive data
  - b) Deleting part(s) of sensitive data
  - c) Anonymizing/de-identifying all or parts of sensitive data
  - d) Aggregation or sampling techniques
  - e) Mediation techniques (sending code-to-data)
  - f) Aging the data
  - g) Limiting quantity of data
  - h) Layering anonymization
- Vehicles for Implementing PS2:
  - enforcement via MOU/MOA, model contracts, binding organizational policy, NDA

## Evaluating PS2 Addressing Privacy Risk & Utility Goals

#### Criteria:

- 1. How well PS2 addresses privacy risks (table 1)
  - Policy control components, alone, leave coverage gaps
  - Technical controls, alone, seemingly control for privacy risks (implying policy control components superfluous)
- 2. To what extent PS2 impedes utility goal (table 2)
  - Technical controls, alone, leave impedes utility
- Conclusion:
  - Singular tech solution breaks down along utility dimension
  - Singular policy solution leaves too high privacy risk exposure
  - Therefore, hybrid strategy allows tuning down technical controls to achieve utility objectives AND supplementing policy controls with preventative technical controls
  - Framework is both
    - Evaluation of hybrid model
    - Possible self-assessment tool for data sharing

(C) 2009 CAIDA | Kenneally

### Evaluating PS2 Addressing Privacy Risk & Utility Goals

PS2 / Privacy Risk	Public Disclosure	Compelled Disclosure	Malicious Disclosure	Government Disclosure	Misuse	Inference Risk	Re-ID Risk	
Authorization		X	X		Х	X	Х	
Transparency	X	X	X	X	Х			
Law Compliance			Х			X	Х	
Access Limitation		Х			Х	X	Х	
Use Specification		Х	X		Х	X		
Minimization							X	N
Audit Tools	Х	Х	Х	Х	Х	Х	X	
Redress	X	X	Х	X	Х	X	X	
Oversight		Х	Х			Х	Х	
Data Quality	X	Х	Х	Х			Х	
Security		X				Х	Х	
Training/Education		Х	Х			X	Х	
Impact Assessment	X	X	Х	х	Х			

Table 1: Privacy risks evaluated against the PS2 privacy protection components. (*Minimization* refers to the techniques evaluated in Table 1...)

Min. Tech. / Utility	Is Purpose Worthwhile?	Is there a need?	Is it already being done?	Are there alternatives?	Is there a scientific basis?	Can results be acted upon?	Can DS & DP implement?	Reasonable education costs?	Forward & backward controls?	No new privacy risks created?	No free rider problem created?
Not Sharing	х	х	Х	х	Х	Х	X				
Delete All	Х	х	х	х	х	Х	X		х		
Delete Part	х	х		х	х		Х		х	X	
	120	192	192	Х	12		X	X	Х	X	
Anonymize	Х	Х	Х	<b>.</b>	Х		$ \Lambda $	$ \mathbf{n} $	n.	լ.ո.	
Anonymize Aggregate	X	л Х	A X	л Х	л Х		л	л	л Х	X	
	X X	x	X	x	х		x	л Х		x	x
Aggregate	X X X									x x	X
Aggregate Mediate (SC2D)	X X	x	X	x	х	x	x			x	x

Table 2: PS2 minimization (of collection and disclosure) techniques evaluated against utility.

## Bigger Picture:

Infosec controls evolved : financial liability ---> compliance necessity PS2 value prop : regime where NOT sharing data ---> liability

#### go raibh maith agat

erin@caida.org

