#### Measuring and Inferring Weather's Effect on Residential Internet Infrastructure

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### Residential Internet infrastructure is vulnerable to weather

- Residential Internet
  infrastructure includes
  - power infrastructure
  - last-mile infrastructure from the ISP
- Lightning strikes, wind, and rain, can damage these infrastructure



# Are there regions where the Internet infrastructure is particularly vulnerable?

- Some geographic regions may be particularly prone to weather-related Internet outages
  - E.g.: Snow in the southern U.S. states
- Identifying vulnerable regions and networks will:
  - help isolate underlying challenges
  - inform which enhancements can improve residential Internet reliability

#### Study residential Internet infrastructure reliability across regions using ThunderPing

- Internet reliability can be studied by detecting and analyzing outages
- ThunderPing detects residential Internet outages in the U.S.
  - across geography, ISPs, linktypes
  - in many weather conditions

# ThunderPing detects outages during times of predicted severe weather in the U.S.

#### Weather Alert Maxmind Geolocation PlanetLab **Probe Responses** 24.129.42.9 S5 S0 S8 S1 S3 F9 F9 F9 F9 F9 F2 F4 PI 0 <entry> 24.128.255.0/24: 42.2843,-85.2293 24.129.42.16 S5 S0 S8 S1 S3 F9 F9 F9 F9 F9 F2 F4 24.129.0.0/23: 30.2187,-81.7540 PI 1 24.129.42.19 S5 S0 S8 S1 S3 F9 F9 F9 F9 F9 F2 F4 <title>Hurricane Warning issued 24.129.42.20 S5 S0 S8 S1 S3 F9 F9 F9 F9 F9 September 10 at 3:30AM EDT 24.129.42.0/23: 30.2558,-82.1300 Pl 2 24.129.42.21 S5 S0 S8 S1 S3 F9 F9 F9 F9 F9 F2 F4 until September 10 at 11:30AM 24.129.42.22 S5 S0 S8 S1 S3 F9 F9 F9 F9 F9 F2 EDT by NWS</title> 76.123.95.224/27: 26.9856, 82.0910 PI 3 24.129.42.47 S5 S0 S8 S1 S3 F9 F9 F9 F9 F9 F2 F4 76.123.96.0/23: 30.3533,-81.4990 76.123.113.127 S8 S0 S1 S3 S9 F2 F2 F4 F6 F4 F2 F6 <cap:severity>Severe</ PI4 76.123.113.126 S8 S0 S1 S3 S9 F2 F2 F4 F4 F6 F2 F6 cap:severity> 76.123.116.0/23: 30.1294,-81.7775 76.123.113.153 S5 S8 S0 S1 S3 F9 S9 F2 F2 F4 F6 F4 <cap:certainty>Possible</ PI 5 76.123.113.212 S8 S0 S1 S3 S9 F2 F2 F4 F6 F4 F2 F6 cap:certainty> **Reverse DNS** 76.123.113.249 S8 S0 S1 S3 S9 F2 F2 F4 F6 F4 PI 6 76.123.116.32 S8 S0 S1 S3 S9 F2 F4 F2 F6 F4 F2 F0 <valueName>FIPS6</ c-24-129-42-9.hsd1.fl.comcast.net. 76.123.116.34 S8 S0 S1 S3 S9 F2 F4 F2 F6 F4 PI 7 valueName> c-24-129-42-16.hsd1.fl.comcast.net. 76.123.116.44 S8 S0 S1 S3 S9 F2 F4 F2 F6 F4 F2 F0 <value>12003</value> c-24-129-42-19.hsd1.fl.comcast.net. PI 8 76.123.116.63 S8 S0 S1 S3 S9 F2 F4 F2 F6 F4 F0 F2 76.123.116.89 S8 S0 S1 S3 S9 F2 F4 F2 F6 F4 F2 F0 </entry> c-76-123-116-89.hsd1.fl.comcast.net. PI 9 76.123.116.97 S8 S0 S1 S3 S9 F2 F4 F2 F6 F4 F2 F0 c-76-123-116-97.hsd1.fl.comcast.net.

Identify locations to ping

#### Identify addresses to ping



If previously responsive address stops responding, infer outage

#### Associate weather with responsive times and with times when failures began

- Consider 10 addresses that were pinged for 24 hours
  - Clear weather: 18 hours
  - Rain: 6 hours
- Suppose each address had an hour-long failure in clear weather and in rain, but was responsive otherwise
- Responsive time in Clear: (18 1) \* 10 = 170 hours
- Responsive time in Rain: (6 1) \* 10 = 50 hours

#### We use failure rate as our metric for comparing reliability

- Failure rate: # Failures/Responsive-duration (in days)
  - Failure rate in clear: 10/(170/24) = 1.41
  - Failure rate in rain: 10/(50/24) = 4.8
- Normalized failure rate = 4.8/1.41 = 3.4
- Failure rate in rain is 3.4 times that of clear

Short paper in IMC'11 presented preliminary results using 3 months' data

- Failures in Thunderstorm 4 times as likely as failures in Clear
- Failure in Rain twice as likely
- Since then, we have pinged for 7 years in a variety of weather conditions
- I will focus upon measurements from 2017

#### ThunderPing pings addresses in clear weather a lot



#### **Distribution of addresses pinged in 2017**

	ASN	AS Name	Pinged IPs	Failed IPs
	Many	Comcast	1,118K	93K
Cable	20115	Charter	288K	32K
	22773	Cox	62K	5K
	209, 22561	Centurylink	476K	106K
DSL	7029	Windstream	363K	55K
	701	Verizon (DSL)	104K	14K
Fiber	701	Verizon (Fiber)	173K	8K
Satellite	7155	Viasat	74K	47K
WISP	17306, 23205	<b>RISE Broadband</b>	22K	6K
		Rest	889K	147K
		Total	3,569K	513K

#### Failure rate in clear weather varies across linktypes



### How does the failure rate in clear weather vary across regions?

- The failure rate for a linktype should be similar across regions
  - Modulo rural-urban divisions
- For the largest cable (Comcast) and DSL (Centurylink) ISPs in our dataset:
  - Found failure rates for all U.S. states
  - Plotted heat map of failure rates across U.S. states:
    - Heat map shows only states where addresses from the ISP were responsive for a total of 100 days (or more) in 2017

### For Comcast, failure rate in clear weather is higher in the south-east



## For Centurylink, failure rate in clear weather is higher in the west



### For Charter, failure rate in clear weather is more uniform



#### **Residential Internet infrastructure reliability varies across regions**

- Failure rates vary across U.S. states even in clear weather
  - Snow had higher failure rates in the southern states (see backup slides)
  - Upcoming work

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- Longitudinal analysis: Are trends observed in 2017 also present in earlier years?
- Large events: Can we use correlated failures to detect events such as power outages?

#### **Backup Slides**

### Study reliability across weather conditions using normalized failure rates

- Find failure rate in Clear
- Find failure rate in weather condition
- Calculate normalized failure rate as failure-rate-in-weather/failure-rate-in-clear

### Failure rates in snow, rain, and thunderstorm, are higher than in clear



### For Cable, the south experiences higher failure rates in Snow

Normalized Failure rate in Snow for Cable



#### DSL also has higher failure rates in snow in the south

Normalized Failure rate in Snow for DSL



### Cable has higher failure rates in the north east and south east in rain

Normalized Failure rate in Rain for Cable



### As does DSL, though the increase in failure rate is less pronounced

Normalized Failure rate in Rain for DSL

